

2021  
**SUSTAINABILITY  
REPORT**



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# 1. COMPANY POLICY

Review of 2021



## Review of 2021

### Not quite as expected

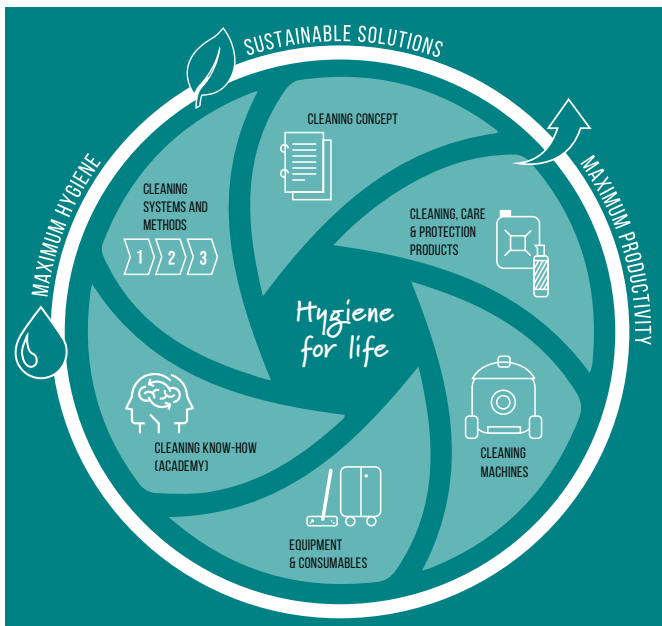
The start of 2021 was all about **hope** and **optimism**. However, as the year went by, it was increasingly shaped by the pandemic once more. The pace of business activities was again set by restrictive measures. Some planned projects and entrepreneurial measures came to a halt as a result. Wetrok was able to realise a number of goals and improvements, despite the adverse circumstances. Celebrating minor successes made us stronger and boosted our motivation. In this report, we are going to take a look back on 2021 and our accomplishments. Based on our achievements, we are approaching 2022 filled with optimism. We are taking small, hopeful and determined steps on our way towards a 'new normal' and even more **sustainable business activities**.

Gerhard Sandmeier  
Head of Supply Chain

2.

# ABOUT WETROK

Corporate responsibility  
ISO certification



Wetrok develops products and services for professional cleaning. Sustainability, safe application and uncompromising hygiene are the focal points of our endeavours. This vision is summed up by our claim ‘hygiene for life’. Wetrok provides everything cleaning professionals might need for building cleaning: cleaning agents and disinfectants, cleaning machines, vacuum cleaners, cleaning cloths, etc. Holistic solutions are the key to Wetrok's success: each individual product fulfils its specific purpose, while at the same time coordinating perfectly with products in other related areas. The cleaning products and machines are developed by the in-house research and development department at the company headquarters in Zurich-Kloten. Many of Wetrok's innovations have amazed the cleaning industry and have attracted international attention (innovation awards). The range of products is complemented by services such as cleaning courses and custom training sessions. Founded in 1948, the company has been firmly established in the international market for decades. With its extensive network of international subsidiaries and sales partners, it serves more than 100,000 customers in over 40 countries.

## Corporate responsibility

As an employer of more than 250 staff, Wetrok is aware of its social, societal and environmental responsibility. **Considerate use of artificial and natural resources** is put into practice within the company and passed on to customers and partners. Even in the very early development stages of new products, Wetrok focusses on **minimising emissions**, **lifecycle management** and **maximising safety** for users. **Diversity** is considered an asset at Wetrok. All people are treated fairly and respectfully, regardless of their gender, religious and sexual orientation or ethnic origin. Here at Wetrok we believe that language conveys values. In 2021, we created a set of **gender-inclusive language guidelines** to enshrine gender equality also linguistically and to make it an integral part our business communication. These guidelines are binding for all staff members.

Our approximately 250 Wetrok staff members around the world represent close to 20 different nations – **we are proud of this high degree of diversity!** For the sake of sustainable quality of life and well-being, Wetrok's staff members benefit from various health promoting activities, attractive working conditions and above average employee benefits.



## ISO certification

Wetrok is certified according to ISO 9001:2015 (quality management system), **ISO 14001:2015 (environmental management system)** and ISO EDUQA:2012 (Swiss certificate confirming the high quality of further training institutions).

In September 2021, all certifications were successfully confirmed in a surveillance audit. Once again, we were able to demonstrate systematic and sustainable development of our systems across all relevant aspects. Valuable input regarding our future development was recorded in writing in the form of target-oriented measures. The fact that no system deviations were identified allowed us to focus on specifying new objectives right away.







# 3.

## OUR ACHIEVEMENTS IN 2021

Cleaning and care products

Consumables

Methods/Academy

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## Cleaning and care products

### Mepol 2000: the VOC-free coating agent

The already eco-friendly coating agent Mepol 2000 (without metal salts or fluoropolymers) has been revised. Now, it contains no VOC (volatile organic compounds). VOCs are substances that evaporate quickly and therefore do not remain bound to the products after application, but are released into the room air. Some VOCs or fumes can affect human health when they are inhaled and can have harmful effects on the environment. A VOC-free product is therefore considered a safe solution for those applying it and those who use the room in question. The coating agent Mepol 2000 can also be diluted with water, making the product an ideal and attractive option for sustainable construction. Wetrok is thus offering an eco and health-friendly coating solution.



## Wetrok Leinol BW and NW: wood floor care with the eco formula

Floor care products must be protective as well as eco-friendly and low in emissions. To cater for these higher market demands, Wetrok has revised the formula of its tried-and-tested Leinol BW (basic care) and Leinol NW (aftercare) wood care oil. The result: a wood floor care product that is particularly **low in emissions for those applying it and those using the room.**

Leinol BW and Leinol NW have been awarded the strictest **VOC eco-label for wood care products: EMICODE EC1 Plus.** The new formula does not contain any highly volatile solvents or other substances that may pose health risks, therefore meeting all green building requirements.

The GEV EMICODE environmental label is used to mark eco-friendly, low-emission products for sustainable construction. EMICODE sets the most demanding emission limits on the market with the EC1 Plus premium class – Wetrok Leinol BW/NW meet these limits 100% and have therefore been awarded the EMICODE EC1 Plus label.

EMICODE EC1 Plus certified products are:

- low in emissions
- safe to use
- value-preserving
- tested by an independent institute
- compliant with green building standards



## Wetrok Granuline: carbon footprint measurement is underway

By developing the Wetrok Granuline (dry granulate cleaners), Wetrok has taken on a [leading role in the industry with regard to environmental matters](#). It marked the launch of the market's first full range of granulate maintenance cleaning products. Granuline is a granulate that turns into cleaning solution upon contact with water and offers a level of effectiveness that is similar to that of a liquid detergent. This [climate-friendly alternative to liquid concentrates](#) saves resources along the entire value chain. Tests have shown that the granulate is also [highly biodegradable](#). Owing to the fact that there is no certification category for water-free cleaning products, the Granuline does not have an eco-label – despite its enormous environmental accomplishments.

This is why Wetrok has decided to take a new approach: in cooperation with an external partner, Wetrok started to collect data in 2021 to take a closer look both at transport paths and the [environmental footprint](#) of the whole product. After all, we can only set ourselves targets to become even more eco-friendly, if we know the size of our carbon footprint. Wetrok is also collecting data about the environmental footprint of traditional liquid detergents to allow for an appropriate comparison. Initial results are expected for 2022, which can then be used to derive more comprehensive measures.



## Consumables

### Masslinn: *Cradle-to-Cradle* update

In the area of consumables, we made great efforts to build upon the *Cradle-to-Cradle* approach. As the name suggests, this is particularly relevant for consumables, where plenty of waste is generated within a short time, unlike in the case of durable goods. The goal of our efforts is to create a *circular economy* system and to sustainably reduce the negative associations implied by the term “consumption”. The evaluation process for achieving the silver level for the Masslinn dust cloths was continued. Reaching this level is a great challenge since modifying the glue system will have a direct impact on the cloth’s dust absorption capacity.

The Masslinn Orange varieties, which had been missing until 2020, were integrated into the *Cradle-to-Cradle* concept in 2021.

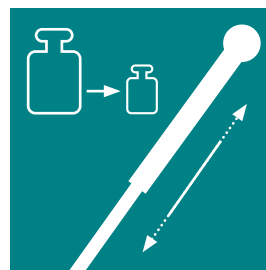
Regular communication has been established with the issuer of the *Cradle-to-Cradle* label.

Options for all Wetrok consumables are being discussed to derive corresponding solutions. We are highly committed to taking the necessary steps to develop our products further in order to increase their sustainability and added value for our customers.



### Adjustment of the Key Car Ergo handle

A new Ergo handle that is longer and more lightweight has been introduced to improve working with the Key Car cleaning cart. It allows users to work more *ergonomically* and to protect their health. Ergonomics are a decisive factor: the aspect of ergonomics is taken into account for each product developed by Wetrok, and all products are put through their paces by our application technology department.



### Quality adjustments of the Balit hook-and-loop strips

A change of material for the Balit hook-and-loop strips has made them sturdier and more chemical-resistant. It is important to choose a robust and resistant material to ensure that tools can withstand *long-term* daily use in contact with chemical cleaning agents with a wide pH value spectrum. The *service life of the hook-and-loop strips was doubled* and the amount of disposed hook-and-loop strips was reduced. At the same time, we were able to virtually eliminate quality-related complaints due to brittle material and improve the satisfaction levels of our customers.

## PPE (personal protective equipment): extension of our product range

The pandemic situation prompted Wetrok to significantly extend its range of PPE products in the area of hygiene face masks and disposable gloves. Comprehensive application tests were carried out to ensure that all products delivered meet the highest quality standards and offer an **optimum level of protection**.



## Cleaning cloths market analysis

Various commercially available cleaning cloths were collected over the course of 2021, focussing on **sustainable** and **eco-friendly** cloths. The concepts offered by the manufacturers were based on using either recycled materials or biodegradable materials. The reason why we carried out this analysis is that Wetrok would like to be able to offer at least one **alternative product focussing on biodegradability or recyclability** for each application area in the medium term. In 2022, our competitors' cloths will be tested and assessed with regard to their suitability for professional cleaning.

The results will be used to draw up relevant measures for Wetrok. We expect to be able to share news in this area in the reporting year 2022.

## New waste bag range

Our existing range of waste bags was revised to comprise recycled and OKS-Signet bags. Intense testing was carried out, and we are proud of the result: the negative environmental impact is reduced significantly if the new bags are used. In addition, the OKS bag allows for **safer use**, thanks to its greater stability.

The certification body Ugra checks the following criteria of waste bag films in its periodical reviews:

- Breaking strength (lengthwise/crosswise) at the bottom seam
- Sealed seam on the side and hem seam
- Working capacity in tension test (lengthwise/crosswise)
- Strap seam/drawstring
- Puncture resistance
- Dimensions (width and length)
- The volume of the waste bag may also be determined in a full review (initial review of a product).



## Methods/Academy

Owing to the restrictions imposed due to the pandemic, individual courses of the Academy were held online, if possible. This enabled the participants of our Wetrok Academy courses to attend training sessions without taking any health risks. Offering online courses confronted us with new challenges, as attracting and holding the attention of participants via digital channels is a task that should not be underestimated. However, our instructors came up with creative ways to clearly illustrate their practical advice and ensure a lasting learning effect. We received plenty of positive feedback that showed that we have met the expectations with our [digital course programme](#) and that we should continue to develop it further.

The Wetrok training programme has been certified according to [ISO SQS EduQua](#) for years, and therefore bears the prestigious Swiss seal of quality in further education.



## E-learning project launch

The evaluation of an e-learning tool was successfully concluded within the Academy. This project will be continued in 2022: we are going to establish an e-learning system.

This approach will enable us to reduce the number of [on-site visits of course participants](#) in the future. In addition, we plan to create an e-learning programme for cleaning organisations, which these can use to train their own staff members locally, using the Wetrok training content. This innovative approach to sharing knowledge will allow us to significantly reduce the amount of classroom teaching that takes place in Kloten. The e-learning tool comprises many new useful components for Wetrok, which we can use to make our range of training courses even more interesting in the future. This will include customer-specific training content and schedules, for example. With our guidance, cleaning organisations can establish their own little academy and check and teach learning content. Another positive side effect is that the new e-learning tool covers participant administration, too. This workflow will be optimised further towards [digital, paperless processes](#).





## Cleaning methods: digitised use

Wetrok has developed instructions for more than 30 cleaning methods. A project for digitising the Wetrok cleaning methods has now been launched. Our goal is to make the cleaning methods available to Wetrok staff members and customers online. This will allow our customers to find the ideal cleaning method for a cleaning task at any time. The provided information about the professional methods will help our customers to **reduce the consumption of resources** and **will prevent** damage caused to **staff or materials** during cleaning as well as **water pollution through overdosage**. Since 2021, our customers have been provided not only with instructions in PDF format, but there are now also video tutorials dedicated to cleaning instructions. The environmental aspect of the **correct dosage of chemicals** is addressed in each video in particular.



## Machines

### Shift of sales of LiFePO4 from 40 Ah to 20 Ah

We had already mentioned the introduction of a LiFePO4 battery with a lower capacity (20 Ah) in the reporting year 2020. We are now able to confirm that this battery caters for our customers' wish for a battery with a shorter battery life. We were able to increase the share of smaller batteries (20 Ah) compared to larger (40 Ah) LiFePO4 batteries by 20%. Our customers took advantage of the lower price paired with the optimised, required battery life. The approach to have «**as much as necessary**» rather than «as much as possible» is **protects** our **resources**, our customers' budgets and the environment.



### Harmonisation of the Monovac Freedom charger

The charger for our battery-powered vacuum cleaner Monovac Freedom (new name: BeFree) is now delivered with just a single europlug cord, rather than a Swiss and a Schuko cord. This means that **50% fewer power cords** are produced and delivered per device.

## Improved service life of Duomatic motors

Thanks to upgraded brush motors for the Duomatic machines, **fewer spare parts** will be needed in the future. Wetrok thus underpins its own standards with regard to a long service life and durability of its products. As a consequence of this upgrade, fewer service appointments will be necessary for replacing motors and the **distance travelled is also reduced**. Customers will benefit from the resulting increase of availability. The improved efficiency of the motors further ensures a longer service life and battery capacity of the machines, and a larger reach can be realised if desired.

## Touch'n'Clean handle

Three Wetrok dry vacuum cleaner models are operated using the Touch'n'Clean radio handle. Following a comprehensive analysis, the Touch'n'Clean radio handle is now fully powered using a **rechargeable battery** instead of a disposable button cell battery. It is therefore no longer necessary to replace the button cell batteries every year or two. This gives rise to increased customer value, and this measure also enabled us to make the product more sustainable. Based on current information, we assume that the service life of the rechargeable battery corresponds to the lifecycle of a Wetrok vacuum cleaner.

## «Recycled PET» scrubbing brushes

The Discomatic Bolero is now equipped with **recycled PET (polyethylene terephthalate) scrubbing brushes** as standard. The cleaning bristles of these brushes are made of 100% recycled PET, and they help to reduce the environmental footprint of machinery consumables. This product was also subjected to intense testing: the brush is **eco-friendly**, yet without any limitations with regard to its cleaning performance. We were therefore confident to make this adjustment in line with our quality standards. The term «consumables» is perceived more positively, if it is communicated clearly that a product contains consumables that are already in their **second lifecycle** (recycled PET).



## Launch of Drivematic Deluxe (phase-out of Sprinter)

The older ride-on scrubber-dryer Sprinter has been replaced with the successor model Drivematic Deluxe, whose [recyclable materials](#), smart [dosing system](#) and [energy-efficient low-friction transmission](#) contribute to making Wetrok's product range even more sustainable. There are many favourable factors that have an impact on energy consumption and wear resistance and that customers will benefit from on the long run.

## Tornado Pro vacuum sweeper

In developing the vacuum sweeper Tornado further to create the Tornado Pro, particular attention was paid to make the machine more [ergonomic](#) for operators as well as on [improving wear part management](#). The newly implemented maximum stopping time of the brushes is now 3 seconds, in order to reduce wear accordingly. In addition, the side brushes are equipped with a direct drive designed to significantly reduce energy consumption.

## Lifecycle management

Wetrok continues to work on the lifecycle assessment for the entire product range. Our scrubber-dryers, for example, have an [above-average service life](#), compared to other machines available. Furthermore, Wetrok pays particular attention to allow for optimised [repairs](#) in case of any problems. Unnecessary replacement purchases before the end of the service life is therefore avoided. This approach is also supported through a comprehensive range of spare parts with excellent availability. To make sure customers choose the machine that is perfect for them, they can test our Wetrok machines extensively and have the services and functions of the machine demonstrated before buying them. If a cleaning machine is only needed for a limited time, Wetrok also offers a wide range of [leasing options](#).



## Consumption of resources at the Klotten site (headquarters)

### Electricity

We have managed to reduce **electricity consumption** at the Klotten site **by another 5%**. Sales of our scrubber-dryers increased by almost 50% in 2021, compared to the year before. This was in part due to the lower sales figures of 2020, owing to the pandemic. The reduced use of electricity is all the more remarkable, considering that production took place intensively all year round. As in the previous year, the administrative staff worked from home to a large extent, which slightly attenuates the favourable interpretation. It is not possible at this point to quantify the effect, and we would need to rely on assumptions here. The actual success will show over the next few years, if working conditions remain stable.

### Water

**Water consumption** has been stable over the past few years. A slight **decrease by 4%** was observed in 2021. However, in relation to the number of staff members on site, it is to be expected that consumption will return to the usual level. Water consumption is subject to a maximum variation of +/-10%. The Klotten site has its own little cafeteria. Water consumption per staff member per working day is less than 75 litres. The average daily consumption in Switzerland is 162 litres. It is therefore assumed that the biggest share of water consumption is due to “natural” water use of staff members and visitors to the staff restaurant.

Full quality testing in line with the inspection report is essential for a manufacturer of cleaning machines.

All machines are checked very carefully. A test dedicated to “lost” water is also part of the inspection report, and this test plays a decisive role with regard to water consumption at the Klotten site. The machines are tested based on their capacity. The goal is to use the «testing water amount» repeatedly or to recycle it, provided, however, that the testing quality is not compromised. The project is scheduled to be realised in 2022, and we are going to report about our successes and water savings in our next sustainability report.

### Heating energy

The required amount of **heating energy** is not only subject to natural seasonal variations, but it also depends on the lengths of cold periods in a given year. More heating energy was needed in 2021 than in the year before. The exceptionally low level of consumption in 2020 could not be matched, and we had to accept an **increase of almost 25%**. We are currently looking into alternative energy options. It is desirable to replace the gas and oil heating system on the long run. However, it must be considered carefully how and when such a shift should take place.

## Printed media: reduction of printing orders

We significantly reduced our **printing orders** (flyers in particular) in 2021 and opted for digital forms of advertising instead. Through an increased use of web-based PDF versions of our flyers, we were able to reduce the number of flyers printed **by around 30%**. Our goal is to further decrease our printing orders. In this context, we are planning to introduce a digital price list (digital product catalogue) next year.



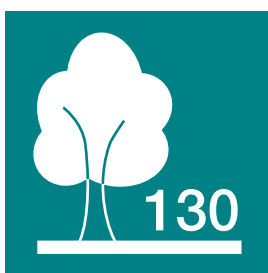
## Reduction of international business travel

Various international trade fairs that we attended in the past were cancelled due to the pandemic. We were also forced to use digital channels for supporting our international partners to a large extent. These two aspects have caused a considerable reduction of business trips taken by Wetrok's staff members, and carbon emissions due to air travel and long drives were also lowered as a result. In fact, we were able to cut our business trips and the related **carbon footprint by around 90%** in 2021 compared to the pre-COVID year 2019.



## Continuation of the low-paper processes project

The “low-paper processes” project had been one of our focus topics in 2020. We were able to seamlessly continue this project and built upon our accomplishments. In last year’s report we pointed out that we would only be able to quantify the full effect in 2021. The impact is essential: we successfully **reduced paper consumption by around 80%** (to an annual consumption of less than 300,000 blank A4 sheets per year), and we even exceeded our forecasts. Based on the rule of thumb of 8,500 A4 sheets per tree, we were able to **save 130 trees** with our optimisations realised in 2021. We are going to show the development in the individual areas below. The yardstick for further improvements is becoming ever more ambitious, but we can still see more potential for 2022.



## Operative purchasing

Paperless processes were implemented in the area of operative purchasing. Order confirmations (PDF) were stored directly in our ERP system when an order was placed. Goods orders were emailed to our suppliers in PDF format. We also adjusted the supplier process so that invoices are now delivered **electronically rather than in paper form**. All framework contracts are signed only electronically and also stored in our ERP system in PDF format. This adjustment gives rise to a **reduction in paper consumption by about 0.5%** based on our “new” annual consumption of 300,000 A4 sheets.

## Assembly order

Digitisation was advanced further in the area of assembly. Virtually **paperless production and quality control** has been implemented. We have not quite reached our goal yet, but can report that **paper consumption has been reduced by over 90%**. New ideas have been realised or implemented (inspection reports, machine history, etc.), and these will be reflected in the 2022 sustainability report.

## Customer competence centre

**Archiving:** From 1 January 2021, this system will switch to electronic filing only. The transition has been successful and was completed on schedule. The shelves that were vacated as a result were used elsewhere, and **100 A4 file folders and their content** were no longer needed.

80% of these file folders could be reused.

**Order confirmations:** Thanks to the electronic transmission and filing system that was launched in summer 2020 and tested in autumn 2020, 90% of **order confirmations** were sent to customers electronically in PDF format, regardless of the incoming order channel (customer service, sales representatives, online shop). This rigorous trend was continued in 2021 to include about 95% of all order confirmations, corresponding to a **reduction of about 8% of Wetrok's annual use of A4 paper**. Planning provides for the transition to include technical services in 2022. Technical realisation has been tested and concluded at this point. The transition will be implemented after the transfer of the productive ERP system starting from 1 April 2022. We expect a potential reduction of 20% of the A4 paper used by Wetrok in 2021.

**Conclusion:** Clear targets were specified in the customer competence centre by introducing electronic processes and archiving. We expected to cut our annual A4 paper consumption by over 50% in 2021. Owing to system-related technical delays and the relatively complex structure of our CRM system, we were “only” able to **reduce the consumption of A4 sheets by around 30%** for now. Our clear goal for 2022 is to exceed our original target of 50%. Indicators suggest that we will reach this goal.



## Low-paper inventory

Further development of the low-paper inventory system to use machine data collection in all our external storage facilities enabled us to lower A4 paper consumption by another 6,000 sheets, equalling 0.5%.

## Summary

While traditional A4 paper is not generally harmful to the environment, it is a clear instrument to illustrate progress. **Each tree that can remain in the soil makes people feel good and can continue to bind carbon (about 10 kg of CO<sub>2</sub> per tree per year on average)**. By reducing paper consumption and using contemporary digital media effectively, we can save plenty of time and money and use resources better than those who pay less attention to this aspect. We are going to continue our mission, and we want to save even more trees in 2022. If we pursue those calculations a little further, we were able to lower **energy consumption by around 10,000 KWh**, simply by using less paper, which corresponds to a **reduction of more than 2% of our annual operational energy requirement**.

## Disposal/recycling

### Disposal of special waste

One of Wetrok's permanent goals is to **reduce special waste** in the areas of cleaning products (chemicals) and lead batteries containing heavy metals.

**No decrease** could be recorded with regard to the disposal of chemical cleaning products. Experience shows that the disposal of chemical cleaning agents is subject to major variations. 2021 was a good year overall.

**Lead-bearing battery waste** is supposed to be reduced through the gradual introduction of Wetrok machines and accessories with more energy efficient lithium batteries. The disposal of batteries that contain lead has increased over the past three years to 18,444 kg/year. Nine years after the introduction of lithium batteries, this trend is relatively plausible. The replacement of lead batteries, which are highly damaging to the environment, continues to make noticeable progress. When it comes to the disposed tonnage, we are forced to accept an **increase of 44%**. Considering the challenging conditions due to the pandemic, this is to be regarded as a success.



### Disposal of rubbish, old wood, cardboard and electronic waste

In addition to chemical and special waste, **non-recyclable waste** was reduced by **18%** compared to the year before. This reduction is almost enough to compensate the higher disposal amounts in the areas of chemical cleaning agents and lead batteries. Across all types of waste, there has been an increase of 1%. If considered in relation to the significantly higher sales volume of cleaning machines (+50%), this represents an accomplishment we are proud of.

Further progress in harmonising packaging for scrubber-dryers has made a considerable contribution here. We also continue to pursue our project for **minimising delivered packaging** (packaging guidelines). We expect that further positive effects will occur in future years.



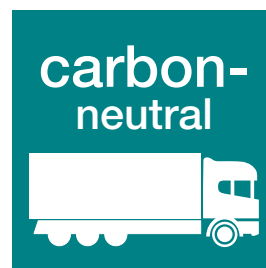
## Transport/logistics

### Field service

Wetrok has a direct sales team of field representatives and service technicians to serve our customers. These employees rely on a comprehensive **fleet of vehicles**. Our team keeps demonstrating how we can respond to and make the most of changing conditions. Despite further government restrictions, the number of **kilometres travelled increased by around 12%** in 2021. We have started to **replace our fleet of older vehicles** to ensure further development and to act responsibly with regard to sustainability. We deliberately opted for a **hybrid approach** for our new fleet. Once again, we focussed on taking an evolutionary path for reducing emissions. Owing to some delivery bottlenecks in the automotive industry, this was only successful to a limited extent. However, we did manage to raise the entire fleet to the **Euro 6d standard**. All total, we assume a **marginal reduction of fuel consumption** and a **slight reduction of carbon emissions** based on the kilometres driven in 2021. We have set ourselves the goal to explore electromobility and other alternative transport technologies. We are currently using diesel technology, mild hybrids and full **electrotechnology (electric cars)**. Experience will show which solution we will be using in the future to cater for our customers' and staff members' requirements.

### Logistics (product transport)

Logistics for transporting products to Wetrok's customers are provided by external partners. These **partners** must have **ISO 14001 certification** at the very least, and be committed to fully **sustainable processes**. Our biggest logistics partner, the Swiss Post, has boasted carbon-neutral operations as of 1 January 2021. This means that transport or shipping of Wetrok's products is **carbon-neutral**. We are convinced that we have the right partners to assist our activities to promote sustainability



## Transport of dangerous goods

The SCIP database (ECHA European Chemicals Agency; Substances of Concern In articles as such or in complex objects (Products)) was initialised in 2021. This allows for a sustainable process for effective recycling of machines and their components in Europe. It will show over the next few years whether this is practically feasible. However, this only marginally affects Wetrok, as we do not recycle machines and their components actively upon return. We provide the corresponding data about components and their critical parts (if listed as a substance of very high concern, SVHC) and transmit this information to the European database.

Owing to the COVID-19 pandemic, the figures for transporting dangerous goods varied significantly in 2021 compared to the year before. This has led to a negative delta regarding disinfectants. **Transport of class 3 dangerous goods** (flammable liquids) **dropped by 50%**, as the market demand for alcohol-based disinfectants is obviously satisfied. A decrease can be observed in class 9 (pollutant substances). In part, this can be attributed to the fact that 50% fewer lithium ion batteries were transported, including those who are being recycled. One of the reasons for this is the high quality of such batteries and their resulting long service life.

Furthermore, **dangerous goods transport by air** was arranged for only in a single case. The corresponding decrease from 5 down to 1 also contributes to a **reduction in carbon emissions**. Instead, overseas shipping of goods was commissioned using ship containers or combined shipping.

In April 2021, the Kloten site of Wetrok AG was audited by Kantonales Laboratorium Zürich. The regulatory process and the processes in relation to dangerous goods and hazardous substances were examined in this context.

The agency identified no deficiencies, and the processes in relation to the audited business areas, which are standardised at Wetrok, were found to be exemplary.



## Declaration of transparency

We are not aware of any negative incidents or irregularities (accidents, near-accidents, damage or complaints) regarding dangerous goods or their environment at Wetrok AG or its own sites.

As part of this sustainability report and Wetrok's ISO 14001:2015 certification, the company confirms that there are no outstanding proceedings or pending matters from 2021 or earlier, regarding any issues that may be detrimental to the company's reputation.

[www.wetrok.com](http://www.wetrok.com)

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